Microsoft 365

Be powerfully productive with apps to create, connect, and share wherever you go.

Create high-quality reports, documents, and presentations with smart assistance features in Word, Excel & PowerPoint.

Save your photos & files with 1 TB of OneDrive cloud storage.

Business Basic $6/month per user	- 50GB of storage - Web & Mobile versions of Office Apps
Business Standard $12.50/month per user	Same as Business Basic Plan **Plus...** - Desktop Office Apps - 1TB OneDrive Storage - Sharepoint Online - Teams
Business Premium $22/month per user	Same as Business Standard Plan **Plus...** - Limited Access Control - Azure Information Protection - Intune

3CX®

3CX is a software-based, open standard, IP PBX phone system that offers Complete Unified Communications features.

Affordable, easy-to-manage and complete solution with features including:

- Telephone User Interface
- Windows User Interface
- Presence and Availability Management
- Voicemail with Transcription
- Digital Receptionist
- Caller ID Support
- Call History
- Conference Bridging
- SmartPhone App
- Texting/SMS
- Instant Messaging

Cut your phone bill in half!

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Microsoft Partner
Silver Midmarket Solution Provider

Internet Failover using a Cradlepoint Router

Failover to an LTE connection if your internet goes out

Cradlepoint's cellular-enabled branch routers provide complete redundancy in the event of an internet failure. With rapid failover to LTE and 5G links, networks remain operational with enterprise-class routing plus security.

wasabi hot cloud storage

Off-Site Backup using Wasabi

Wasabi Hot Cloud Storage is a universal, one-size-fits-all cloud object storage service that eliminates confusing storage tiers and satisfies nearly all storage performance requirements.

Hot Cloud Storage is low-cost, durable and secure cloud storage with no tier-based latency delays.

Managed Services Maintenance Contract

At Response Computer Group, we understand that system downtime is costly to your business. We also understand the challenge of managing the demands of business growth while coping with continuously changing technology.

Our goal is to keep your IT system operational, secure and productive so you can focus on expanding your business, managing your costs and increasing your revenue.

RCG offers multiple tiers of service, each available at a fixed cost, so you can plan your IT budget in advance with no unpleasant Surprises: one complete package for servers, workstations, and IT phone support.

$225/month	Full Server Package
$175/month	Additional Server
$35/month	Workstation Package
$125/month	IT Phone Support Package

Peace of Mind

Your critical equipment will remain functional with minimal down time.

Fixed monthly cost.

You can cover your server and networking components for less that the average business monthly cable bill.

Kaseya Automating IT

Windows Server 2022

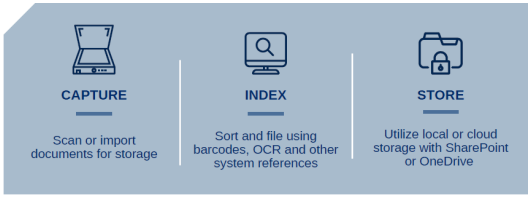
Upgrading to Windows Server 2022 will allow your business to modernize and standardize its IT infrastructure and consolidate servers.

Benefits of upgrading to Windows Server 2022 can include:

- Supports virtulization-based security (VBS)
- HTTPS and Transport Layer Security TLS 1.3 are enabled by default
- Secure boot
- Advanced multi-layer security

Document Management System

A digital filing cabinet for smarter and seamless archiving



- Automatically file signed proof-of-delivery documents with customer invoices and order details
- Sort documents into multiple filing methods
- Align vendor purchase and payment details
- Digitize signed paper timesheets and eliminate physical filing