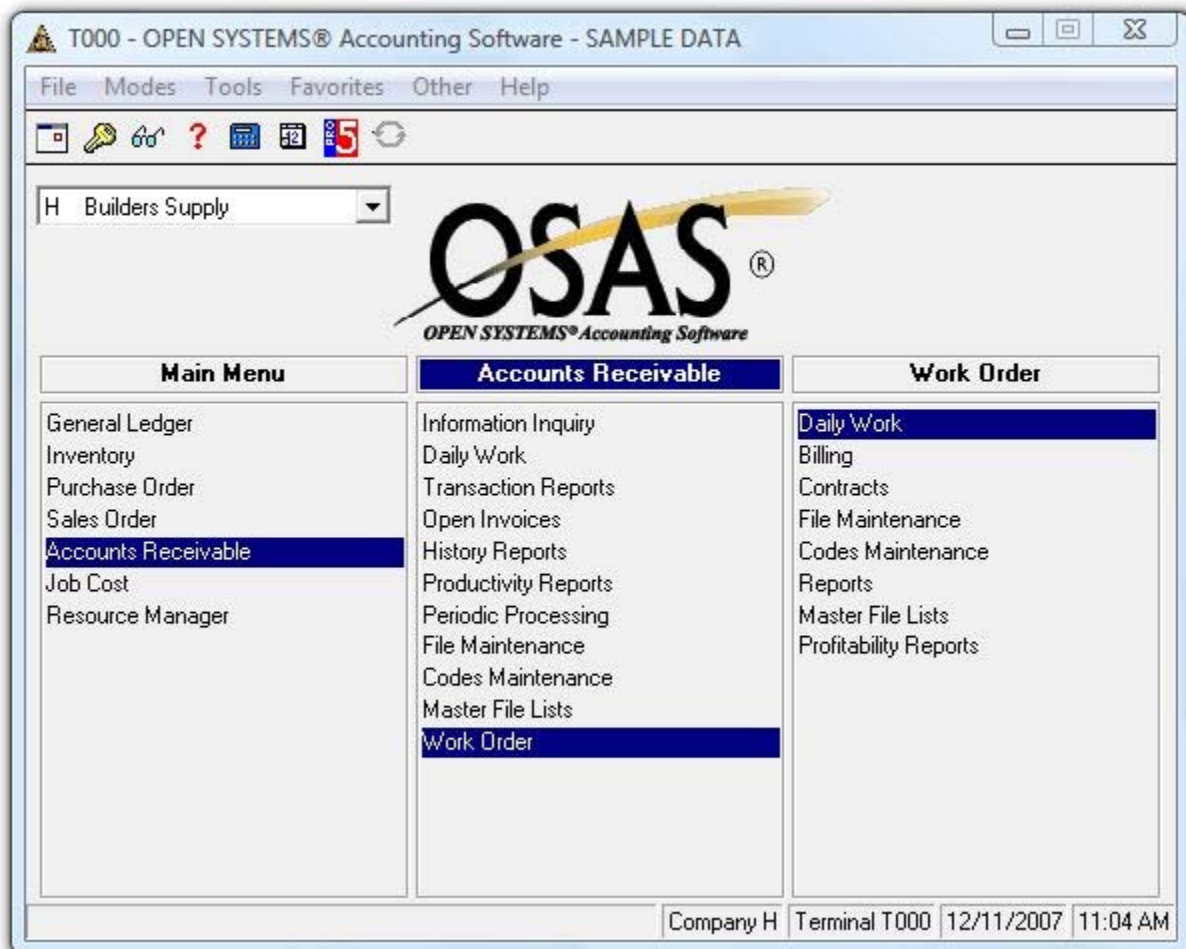
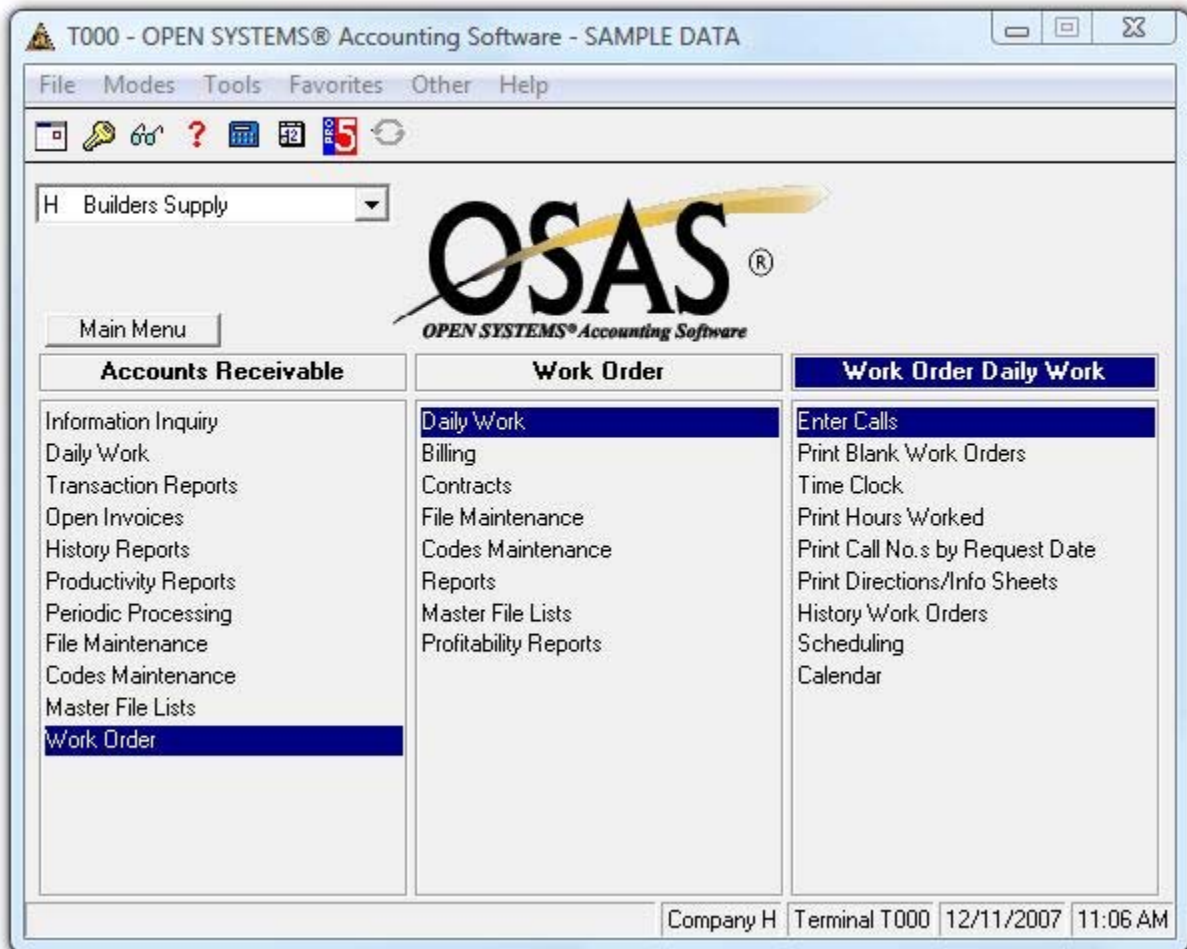




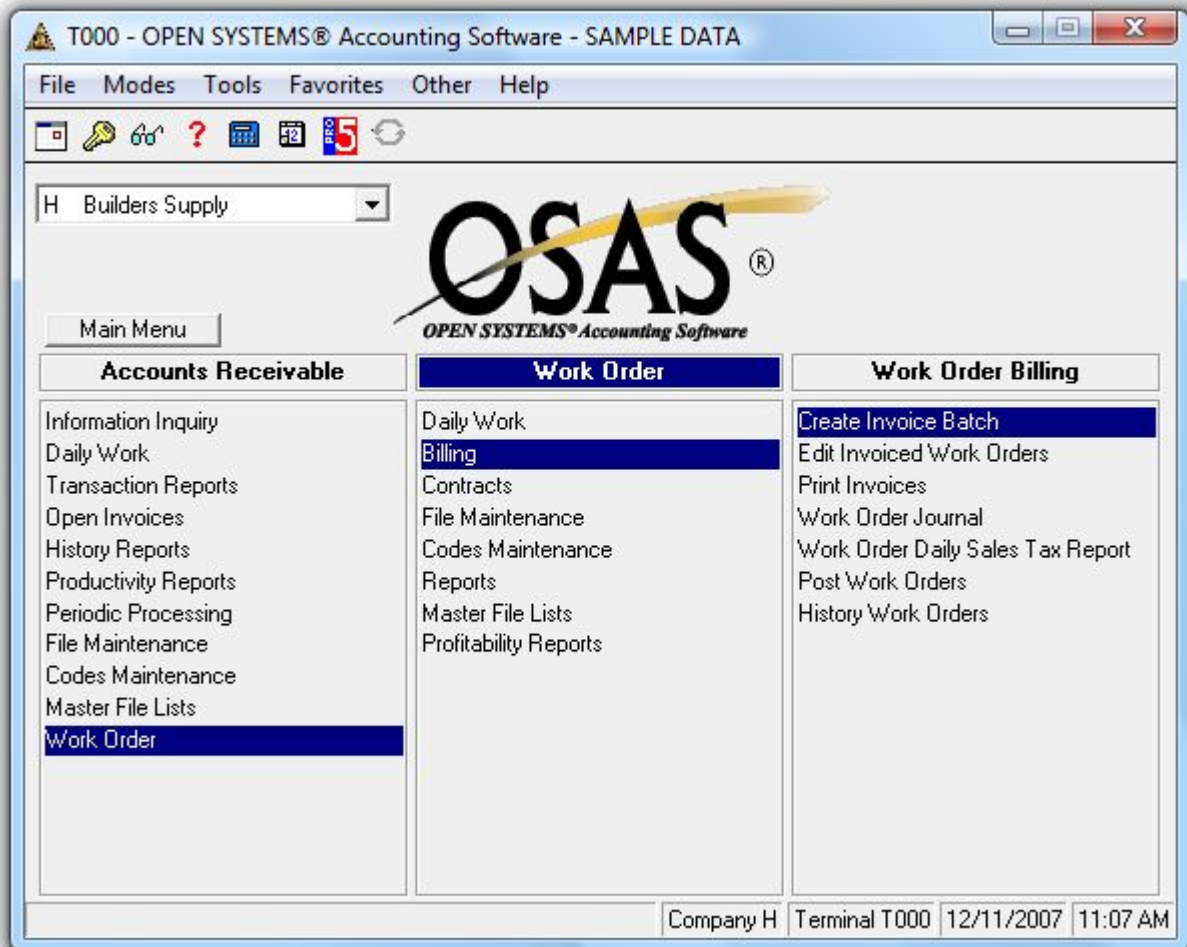
Work Order - Main Menu



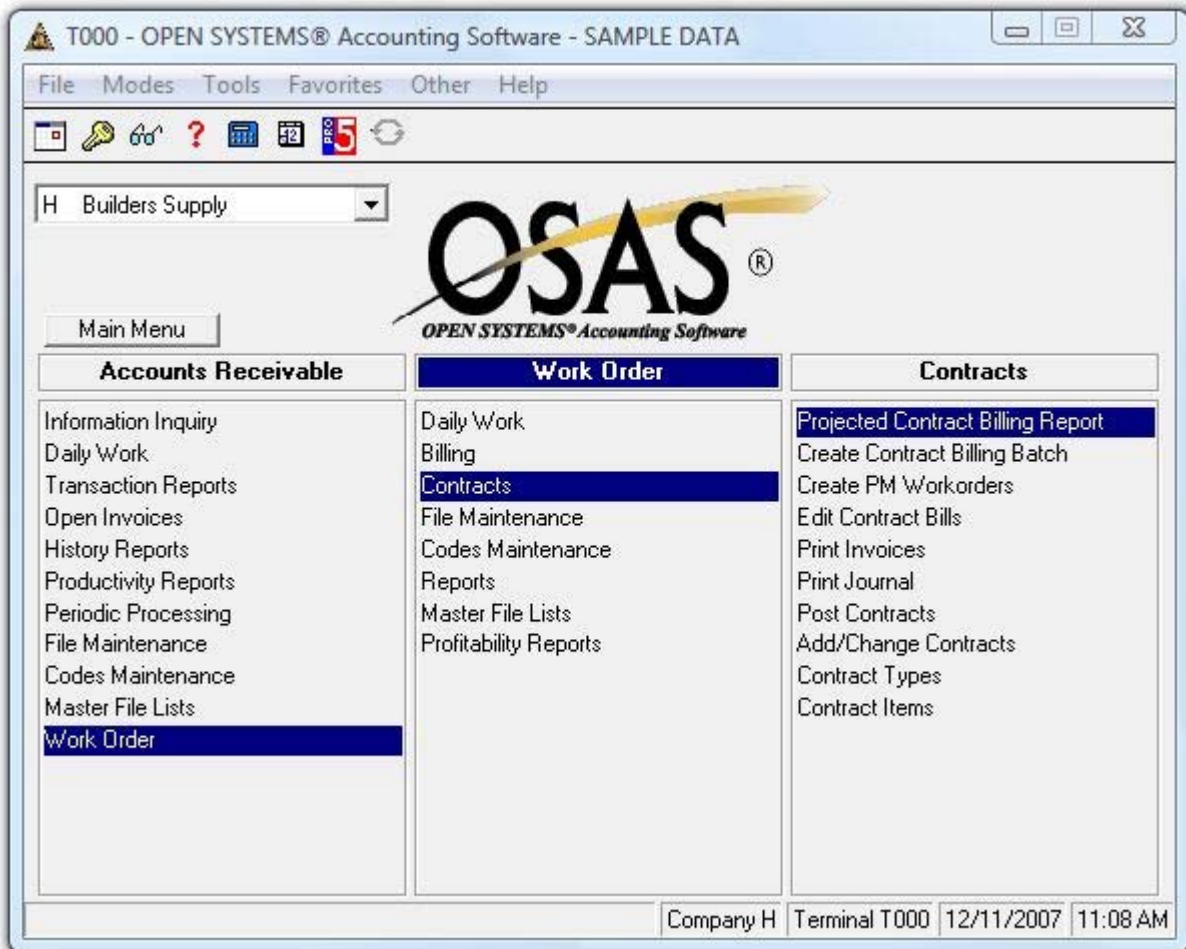
Work Order – Daily Work



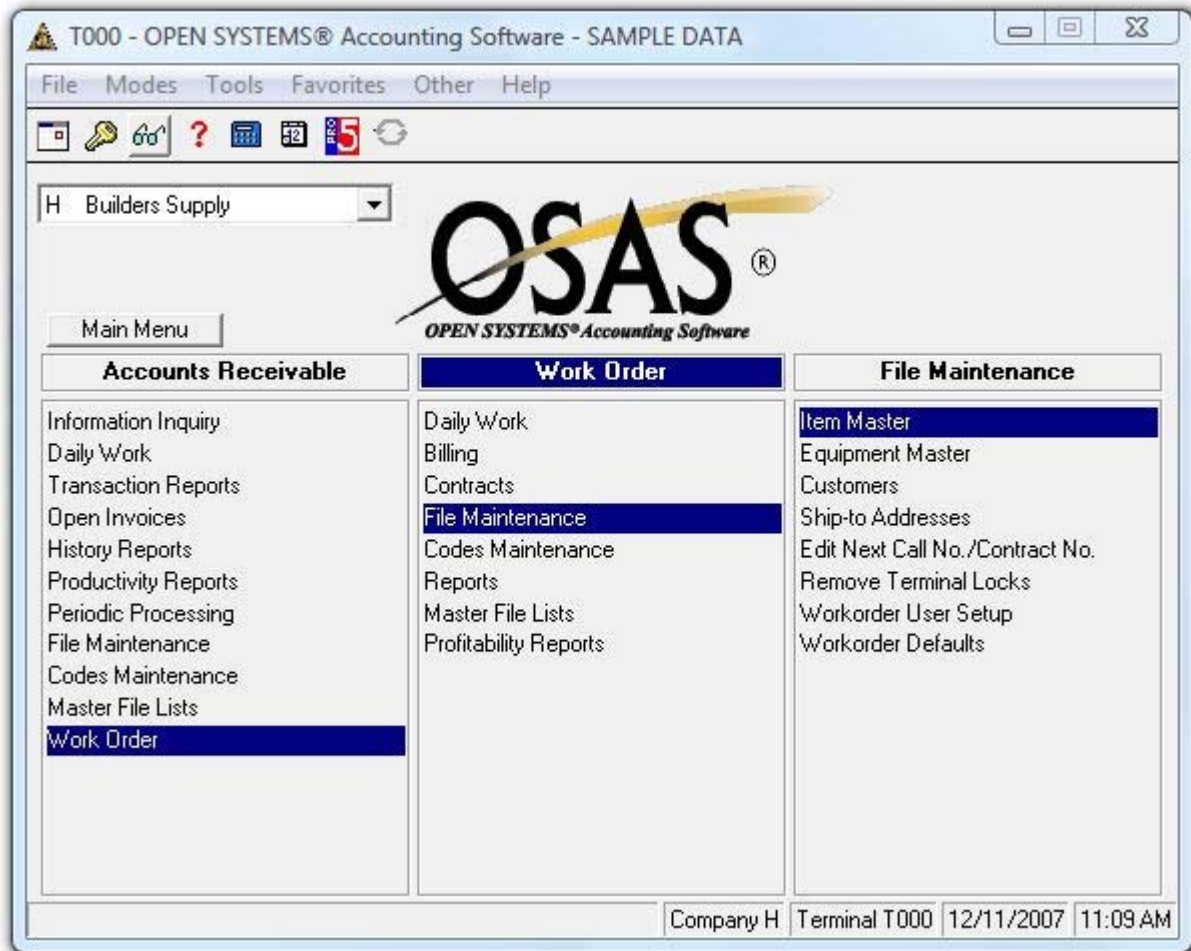
Work Order – Billing Menu



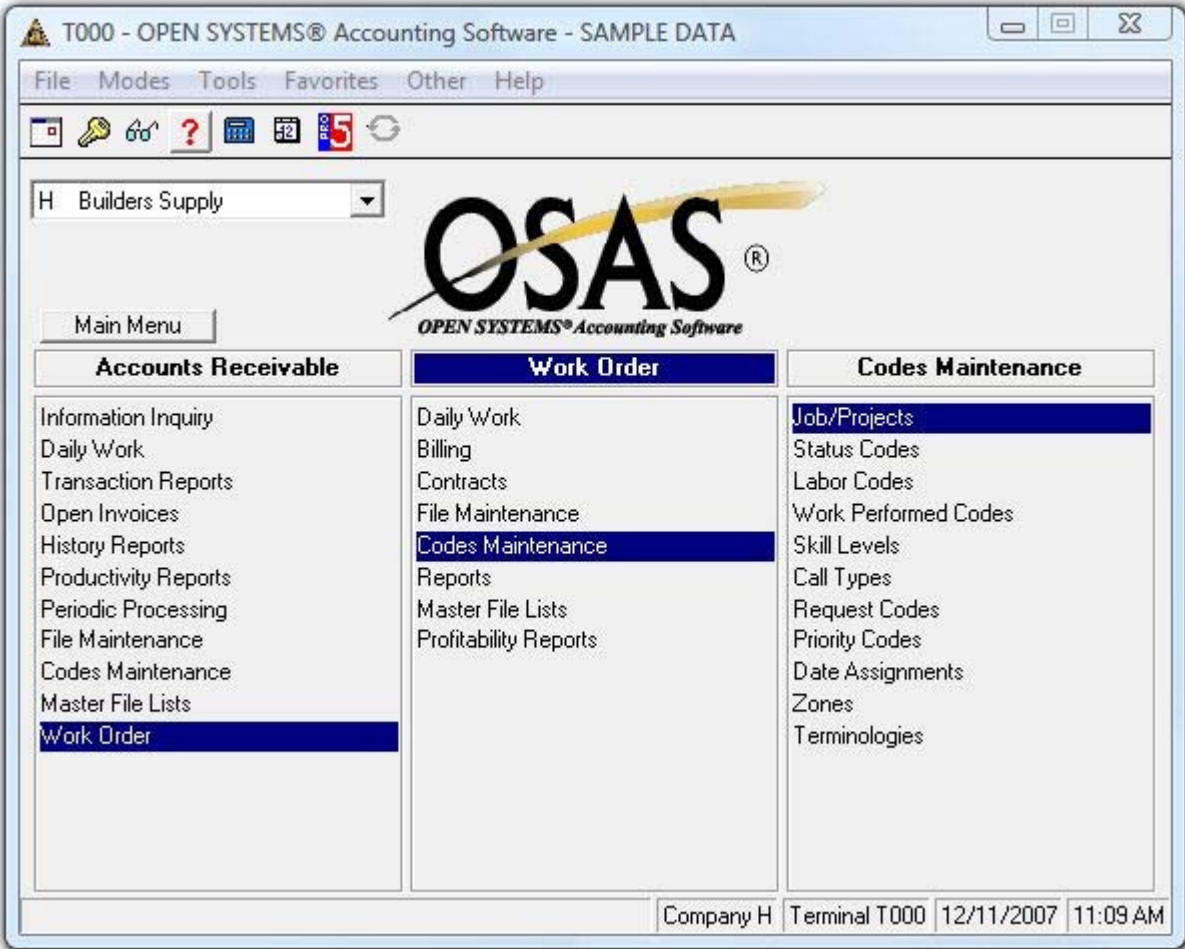
Work Order – Contracts



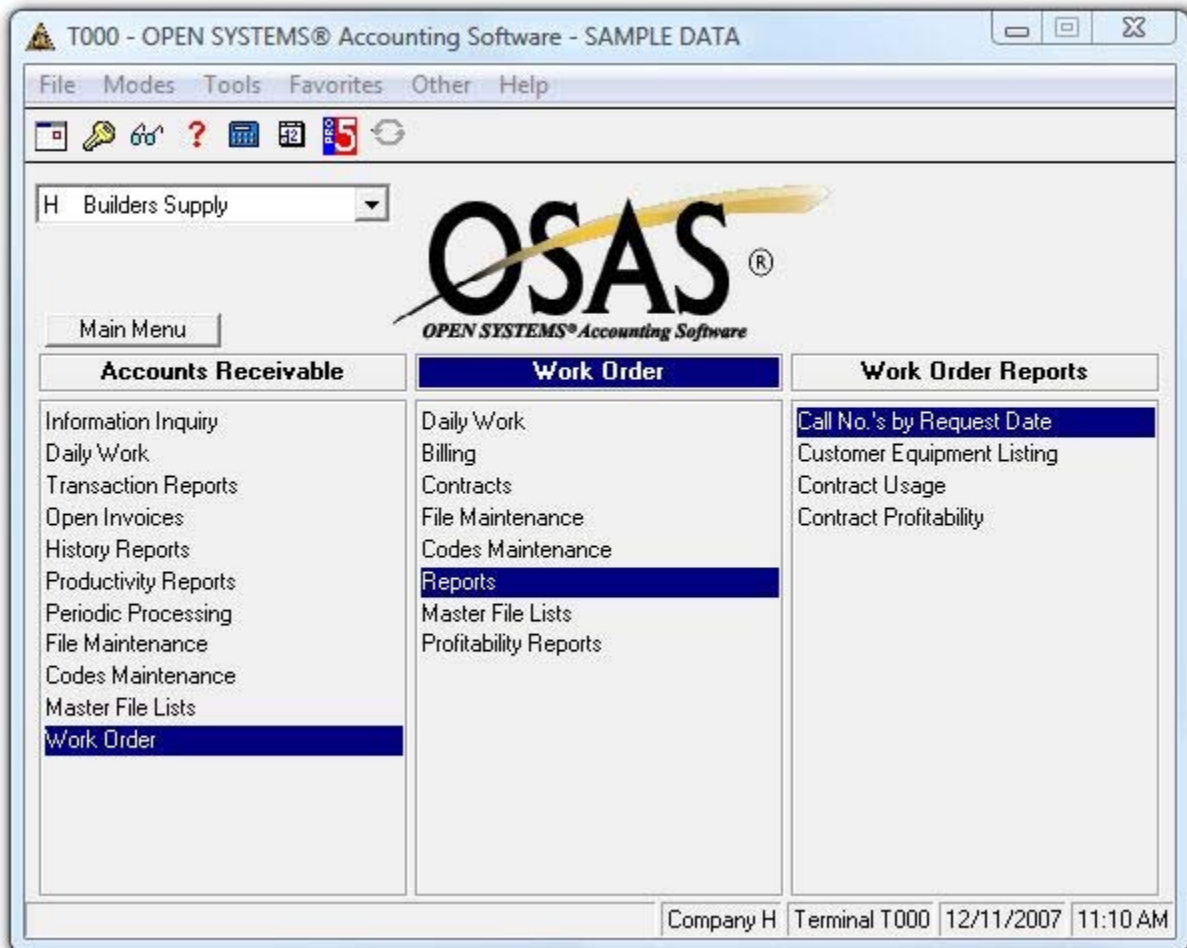
Work Order – File Maintenance



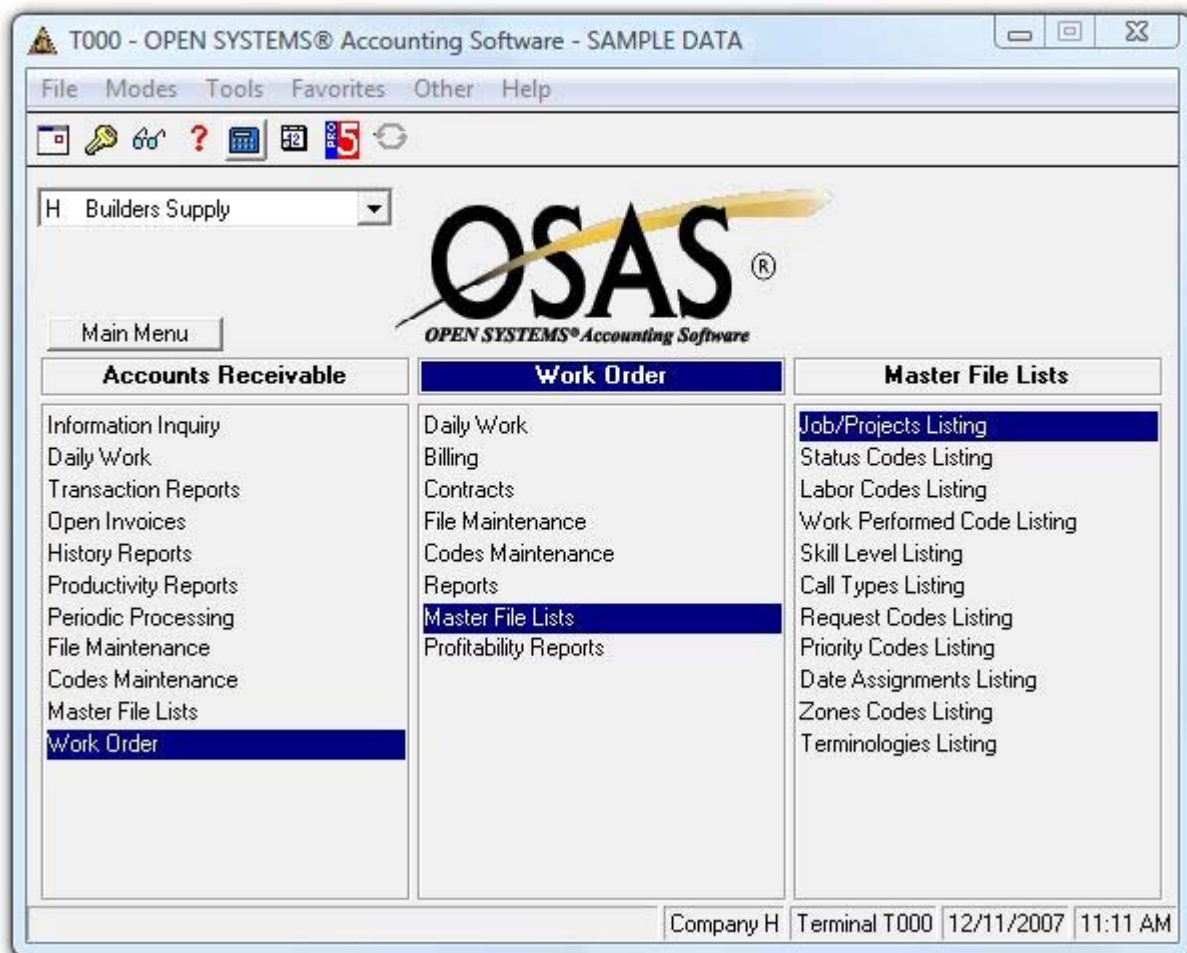
Work Order – Codes Maintenance



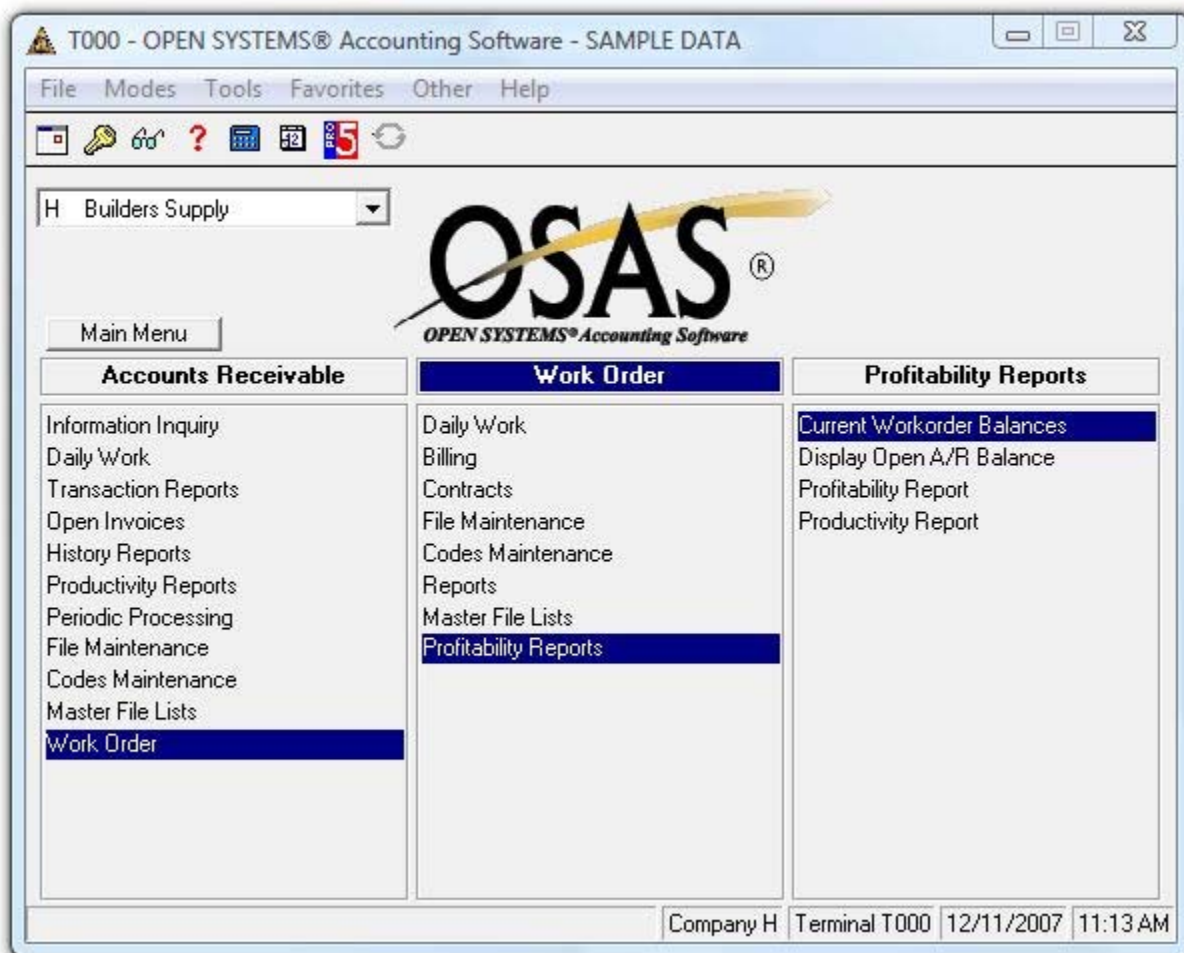
Work Order - Reports



Work Order – Master File Lists



Work Order – Profitability



User Defined Terminology

Terminologies - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

| Template | Internal Description | Description | Max Desc Length |
|----------|---------------------------|-----------------|-----------------|
| ACTHRS | Labor Worked Actual Hours | Actual Hours | 15 |
| ACTION | Status Action | Status Action | 15 |
| ADD1 | Customer/Vendor Address 1 | Address 1 | 15 |
| ADD2 | Customer/Vendor Address 2 | Address 2 | 15 |
| ADD3 | Customer/Vendor Address 3 | Address 3 | 15 |
| ATTN | Customer Attention | AP Contact | 15 |
| AUCR | Customer Auto Credit Hold | Auto Credit Hol | 15 |
| BFREQ | Bill Frequency | Bill Frequency | 15 |
| BILLHRS | Labor Worked Hours Billed | Hours Billed | 15 |
| BILLRATE | Customer Billing Rate | Bill Rate | 15 |
| BILLTO | Bill To Customer ID | Bill To | 8 |
| BOUGHT | Vendor Purchased From | Bought From | 15 |
| CALLNO | Work Order Call Number | W/O No. | 15 |
| CALLTYPE | W/O Call Type | Call Type | 15 |
| CAT | Category - Parts | Category | 15 |
| CBILLED | Contract Amount Billed | Amount Billed | 15 |
| CDEFAULT | Default Contract | Deflt Contract | 15 |
| CDETID | Contract Detail ID | ID | 15 |

Company H
12/11/2007
Terminal T000
OVR

User Defined Status Codes, Labor Codes, Call Types, etc.

The screenshot shows a software interface for managing status codes. The main window, titled 'Status Codes - SAMPLE DATA', has a menu bar with 'Commands', 'Edit', 'Modes', 'Other', and 'Help'. Below the menu is a toolbar with various icons. The main area contains several input fields: 'W.O. Status' with a dropdown menu, 'Description' with a text box, 'Sort Order' with a dropdown, 'Date/Time' with a date picker, 'Show on' with a checked checkbox, 'Hot Key' with an unchecked checkbox, and 'Status Action' with a dropdown set to 'Other'. An 'OK' button and an 'Abandon' button are in the top right. A 'Status Inquiry' dialog box is overlaid on the main window. It has a similar menu bar and a 'Search:' label. Below it is a table with columns 'Status', 'Description', 'HotKey', and 'Action'. The table contains the following data:

| Status | Description | HotKey | Action |
|-----------|------------------|--------|--------|
| < begin > | | | |
| C | COMPLETE | C | 2 |
| I | READY TO INVOICE | I | 9 |
| INP | INVOICE PRINTED | | 8 |
| N | NEW WORK ORDER | N | 0 |
| R | READY TO REVIEW | R | 0 |

At the bottom of the main window, there are four fields: 'Company H', '12/11/2007', 'Terminal T000', and 'OVR'.

Work Order Entry Screen

Enter Calls - SAMPLE DATA

Commands Edit Modes Other Help

W/O No.

Customer ID

Site No.

Project ID

Taken By

Contact

Date Requested

Date Entered

CUSTOMER ID A29750

CUSTOMER ID A29750

Bill To

Customer P.O. #

Phone No.

Invoice No.

Call Type **ELECTRICAL SERVICE**

Serial No.

System ID

Request Code **ELECTRICAL PROBLEM**

Description

Last Serviced **0 Days**

Sales Rep

Terms **C.O.D.**

W.O. Status **NEW WORK ORDER**

Priority Code

Taxable? ☐ Tax Group

Dispatcher ID

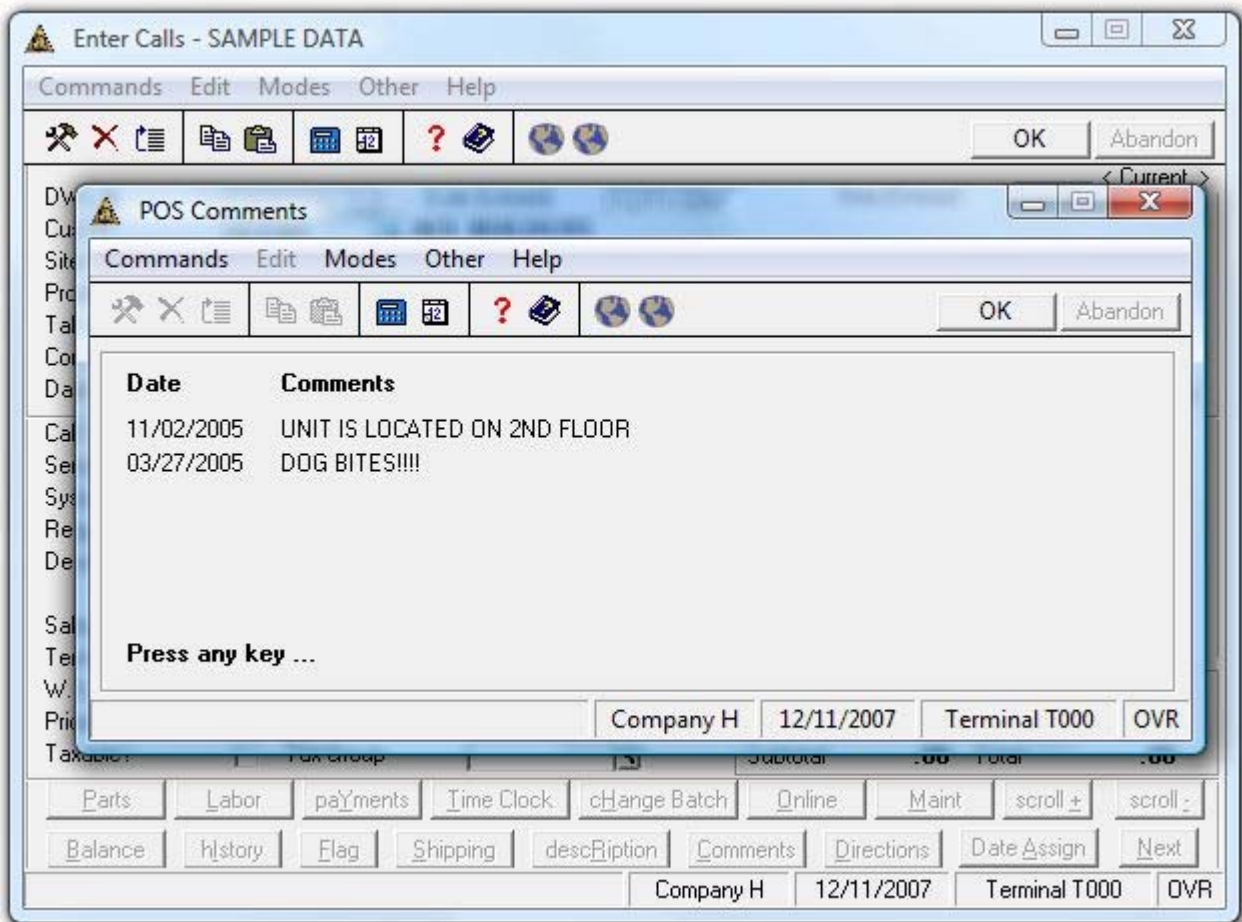
Technician ID

Forward ID

| | | | |
|----------|--------|-------|--------|
| Labor | 65.00 | Tax | .00 |
| Parts | 528.54 | Pymts | 100.00 |
| Subtotal | 65.00 | Total | 493.54 |

Company H
12/11/2007
Terminal T000
OVR

Customer Comments are displayed



User is alerted if customer has an outstanding balance, shows summary view based on call type.

Enter Calls - SAMPLE DATA

Commands Edit Modes Other Help

DWC # 00000076 Date Entered 12/11/2007 Time Entered 12:22 < Current >

Cust ID ACE001 **ACE BUILDERS**

Customer Credit Status - Over 60 Days!

Commands Edit Modes Other Scroll Commands Help

ACE BUILDERS Last Payment Amount 12/21/2006 9000.00

| Balance | Current | 31-60 | 61-90 | Over 90 | Unapplied |
|-------------------|---------|-------|-------|-----------|-----------|
| AC SERVICE | | | | | |
| 2325.00 | .00 | .00 | .00 | 2325.00 | .00 |
| OTHER | | | | | |
| 136738.44 | .00 | .00 | .00 | 136738.44 | .00 |
| ----- | | | | | |
| 139063.44 | .00 | .00 | .00 | 139063.44 | .00 |
| | | | | | |
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Company H 12/11/2007 Terminal T000 OVR

Direction database based on each job site / location

The screenshot shows a software window titled "Directions". The window has a menu bar with "Commands", "Edit", "Modes", "Other", "Scroll Commands", and "Help". Below the menu bar is a toolbar with icons for a hammer, a red X, a list, a document, a calendar, a question mark, a folder, and two globe icons. To the right of the toolbar are "OK" and "Abandon" buttons. The main area of the window contains a list of directions, with the fifth line highlighted in blue. The directions are:

- RT 1 NORTH TO 495 N,
- 495 N EXIT 12,
- TURN LEFT AT LIGHT
- OFFICE IS 2ND BUILDING ON RIGHT
- ENTER FROM BACK DOOR.

Below the list, there is a status bar that says "Use '*' For Internal Comments" and "Line (05 of 05)". At the bottom of the window, there are four buttons: "Enter=Edit", "Append", "Copy From", and "Print". The bottom right corner of the window displays "Company H", "12/11/2007", "Terminal T000", and "OVR".

Easily enter parts and labor information.

Enter Calls - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

OK Abandon

Parts

| Part No. | Quantity | Units | Unit Price | Ext Price | Tech |
|----------|----------|-------|------------|-----------|------|
| 100 | 1.0000 | PKG | 528.5400 | 528.54 | CE |
| | | | | | |
| | | | | | |
| | | | | | |

Parts Total 528.54 Total Cost 348.06 GrossProfit 180.48

Labor

| Labor Code | Tech | Date | Start | Stop | Actual Hours | Billing Hours | Est. Hours | Rate |
|------------|------|----------|-------|-------|--------------|---------------|------------|-------|
| A/MASTER | RE | 02/18/05 | 09:00 | 10:00 | 1.00 | 1.00 | .00 | 65.00 |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

Labor Total 65.00 HourTotals 1.00 1.00 .00

Tab=Parts Enter=Edit Append

Company H 12/11/2007 Terminal T000 OVR

Special Order Processing – create temp items and PO's automatically

Enter Calls - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

| | | | | |
|---------|---------|---------|---------|----------------|
| [Icons] | [Icons] | [Icons] | [Icons] | [OK] [Abandon] |
|---------|---------|---------|---------|----------------|

| Vendor/ P.O. No. | Whse Description | Quantity | Units | Cost | Flag |
|---------------------|---------------------|----------|-----------|----------|------|
| ELL001 CA0001 | 100 | 1.0000 | PKG | 348.0582 | NO |
| Electrical Package | | | | | |
| Available: | | 2.0000 | On Order: | .0000 | |
| ----- | | | | | |
| | | | | | |
| | | | | | |
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| | | | | | |

Enter=Edit Flag Reduce Create Items Create PO Online

Company H | 12/11/2007 | Terminal T000 | OVR

Use “*” to indicate internal comments & notes.
If the description begins with a “*” it will not print on the customer invoice.

Work Order Descriptions

Commands Edit Modes Other Scroll Commands Help

OK Abandon

CHECK ELECTRICAL TO FUSE BOX

*Don't forget to bring back Joe's tools !!!!!!!!!!!

Use "*" For Internal Comments Line (02 of 02)

Enter=Edit Append Copy From Print

Company H 12/11/2007 Terminal T000 DVR

Ninety-nine lines of description information

Work Order Descriptions

Commands Edit Modes Other Scroll Commands Help

OK Abandon

PREVENTIVE MAINTENANCE System ID 000006

Heating/Cooling & Hot Water Systems

- General Furnace inspection: look for rust, scaling on heat exchanger, proper flame color, note odd sounds or smells and check condition of venting.
- Test for proper drafting at furnace and/or water heater diverter, examine flue for leaks, rust, damage.
- Examine pressure-temperature relief valve for leaking, and test, if desired.
- Arrange for appropriate regular servicing and cleaning of combustion appliances.
- Drain hot water system expansion tank.
- Check hot water system water level (pressure).
- Bleed hot water system radiators.

Use "" For Internal Comments

Line (01 of 13)

Enter=Edit Append Copy From Print

Company H 12/11/2007 Terminal T000 OVR

**Powerful search tools – current or history work orders.
Full text, key words, partial words, Customer ID, Date Range, etc.**

The screenshot shows the 'Work Order Lookup' application window. It features a menu bar with 'Commands', 'Edit', 'Modes', 'Other', and 'Help'. Below the menu is a toolbar with icons for search, delete, print, save, calendar, help, and a globe. The main area contains search filters: 'Cust From' and 'Thru' (with search icons), 'Date From' and 'Thru' (with slashes for day/month/year), 'Call Type' (with a search icon), and 'Tech From' and 'Thru' (with search icons). Below these are 'Taken By' and 'Forward ID' (both with search icons), 'Status List (Blank for All)' (with a search icon), and a 'Search' dropdown menu set to 'All'. To the right of the search dropdown are three checkboxes: 'Include Labor?' (checked), 'Include Parts?' (checked), and 'Override Exclude?' (unchecked). A list of 'Item/Desc' is shown with five entries; the first is 'NO HEAT' and the others are empty. At the bottom left, a 'Sort By' section has two radio buttons: 'Customer + Tech' (selected) and 'Descending Date'. The bottom status bar displays 'Company H', '12/11/2007', 'Terminal T000', and 'OVR'. 'OK' and 'Abandon' buttons are located in the top right corner.

Work Order Lookup

Commands Edit Modes Other Help

OK Abandon

Cust From [] [] Date From / / Call Type [] [] Tech From [] []
Thru [] [] Thru / / Thru [] [] Thru [] []

Taken By: [] [] Status List (Blank for All) [] []
Forward ID: [] []
Search All

Include Labor? ☒
Include Parts? ☒
Override Exclude? ☐

Item/Desc 1. NO HEAT
2.
3.
4.
5.

Sort By:
☒ Customer + Tech
☐ Descending Date

Company H 12/11/2007 Terminal T000 OVR

Drill down – summary history, select work order for complete details.

Current Workorder Balances - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

OK Abandon

Tech CustID Detail? ☐ Include Projects? ☐

| | In Progress | Complete | Ready |
|--|-------------|----------|---------|
| 00000039 ACE001 Customer called, no A/C. | 2000.00 | .00 | .00 |
| 00000053 ACE001 AIR GUN JAMBS | .00 | .00 | 50.00 |
| 00000054 GRE001 Service HVAC unit, system bl | 105.98 | .00 | .00 |
| 00000056 A100 NO A/C, BLOWS HOT AIR | 22.99 | .00 | .00 |
| 00000059 ACE001 HOIST BRAKE ADJUSTMENT | .00 | .00 | 500.00 |
| 00000066 ACE001 SYSTEM DOWEN | .00 | 500.00 | .00 |
| 00000068 ACE001 NO HEAT, BLOWS COLD AIR | .00 | .00 | 8.97 |
| 00000070 ACE001 System down, no heat | 2000.00 | .00 | .00 |
| 00000073 ACE001 Inspection | 100.00 | .00 | .00 |
| ST. LOUIS - FIELD SERVICE | .00 | .00 | 318.00 |
| 00000059 ACE001 HOIST BRAKE ADJUSTMENT | .00 | .00 | 318.00 |
| ----- | | | |
| TOTALS | 5424.95 | 500.00 | 2858.01 |

Hardcopy Workorder

Company H 12/11/2007 Terminal T000 OVR

Scheduling – select based on Call Type, Tech, Customer, date range

Scheduling - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

Technician ID W.O. Status Cust ID Type:

Date Requested From: 01/01/2001 Thru: 12/11/2007 Zone Sort: 3

| Req Date | St | Call No. | Zone | Customer Name | Site | Req Cd | Tech | Stop # |
|----------|----|----------|--------|----------------------|--------|--------|------|--------|
| 06/09/05 | I | 00000053 | 2 ZONE | ACE BUILDERS | MAIN | | | 00 |
| 06/28/05 | N | 00000056 | | ACE HW | 000102 | | | 00 |
| 06/28/05 | N | 00000057 | | ACE HW | 000100 | | | 00 |
| 10/17/05 | C | 00000066 | 2 ZONE | ACE BUILDERS | MAIN | | | 00 |
| 04/03/07 | N | 00000039 | 2 ZONE | ACE BUILDERS | MAIN | APROBL | | 00 |
| 03/21/05 | N | 00000015 | | CUSTOMER ID A29750 | MAIN | EPROB | BJE | 01 |
| 03/21/05 | N | 00000017 | | CUSTOMER ID A03997 | MAIN | APROBL | BJE | 02 |
| 03/21/05 | N | 00000013 | | CUSTOMER ID A22601 | MAIN | EPROB | BJE | 03 |
| 03/21/05 | N | 00000024 | | CUSTOMER ID A19990 | MAIN | APROBL | BJE | 04 |
| 03/19/05 | N | 00000007 | 3 ZONE | KANSAS CITY GEODESIC | 000001 | | CE | 01 |
| 03/23/05 | N | 00000028 | | CUSTOMER ID A03997 | MAIN | APROBL | CE | 01 |
| 03/25/05 | N | 00000029 | 2 ZONE | ACE BUILDERS | MAIN | | CE | 00 |
| 03/26/05 | N | 00000036 | | DALLAS-FT WORTH DOME | MAIN | NOHEAT | CE | 00 |
| 07/26/05 | I | 00000059 | 2 ZONE | ACE BUILDERS | MAIN | | CE | 00 |
| 07/26/05 | N | 00000063 | 2 ZONE | ACE BUILDERS | MAIN | | CE | 00 |

Company H 12/11/2007 Terminal T000 OVR

View Schedule by Tech

Calendar - SAMPLE DATA

Commands

Edit

Modes

Other

Scroll Commands

Calendar Keys

Help

OK

Abandon

DEC 2007

CURT

DEC 2007

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|--------------|---------|-----------|----------|--------|--|
| | | | | | | <div>1</div> <div>A03997</div> <div>* A100</div> |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | 31 ACE001 | | | | | |

00000028 03/23/2005

Up/Down (Up/down arrows), Right (+ or >), Left (- or <)

Company H

12/11/2007

Terminal T000

OVR

Active Calendar – Assign WO's, Move, Drill down, vacation, appointments, etc.

Active Calendar Commands Viewer Other Help

OK Abandon

Location: All Locations
Labor Code: All Labor Codes

| 05/04/07 thru 05/10/07 | | | | 05/11/07 thru 05/17/07 | | | | 05/18/07 thru 05/24/07 | | | | 05/25/07 thru 07/01/07 | | | | 07/02/07 thru 07/08/07 | | | |
|------------------------|--------------------|--|---|---|--|--|--|------------------------|--|--|--|------------------------|--|--|--|------------------------|--|--|--|
| Sales Rep | 06/04/07 Monday | 06/05/07 Tuesday | 06/06/07 Wednesday | 06/07/07 Thursday | 06/08/07 Friday | | | | | | | | | | | | | | |
| Bill Clauges | | | WO: 00000051/ Site: MAIN ACE BUILDERS No A/C, blows hot air | | (10:00) WO: 00000057/ Site: MAIN ACME CLEANERS PM ON ROOF UNIT | | | | | | | | | | | | | | |
| Curt Ennis | | (11:00) Dentist | WO: 00000024/ Site: MAIN ACME CLEANERS COMP RM CHECK AC VERY HOT (11:00) Dentist | (08:00) Open Session (08:00) WO: 00000036/ Site: MAIN DALLAS-FT WORTH DOME HOMES NO HEAT (14:15) Breakout - Elk Lake | (08:30) WO: 00000056/ Site: MAIN ACE BUILDERS NO AC, urgent (08:15) OSAS 7.5 under the hood | | | | | | | | | | | | | | |
| Hristina Hristova | | | | (11:00) WO: 00000039/ Site: MAIN ACE BUILDERS Customer called, no A/C. | (11:30) WO: 00000036/ Site: MAIN DALLAS-FT WORTH DOME HOMES NO HEAT | | | | | | | | | | | | | | |
| Randy Ennis | | (09:00) WO: 00000024/ Site: MAIN ACME CLEANERS COMP RM CHECK AC VERY HOT | | (08:00) Opening Session (09:15) FacetPhone (10:45) Rounding the bases (13:00) Building a Niche Market (14:15) OSAS Tools to streamline your | (09:15) Breakout - St Croix 1 | | | | | | | | | | | | | | |
| Brian Eshiman | | | | | | | | | | | | | | | | | | | |
| Garrette Stonacher | | | | | | | | | | | | | | | | | | | |
| Jifan Gill | | | | | | | | | | | | | | | | | | | |
| Pat Coulter | | | | | | | | | | | | | | | | | | | |
| Randy Wilson | | | | | | | | | | | | | | | | | | | |

Company: H 05/20/2007 Terminal T000 O/R

Equipment Master

| Equipment Master - SAMPLE DATA | | | | | | | | | |
|---|--|--|--|--|--|------------------------|--|--|--|
| Commands Edit Modes Other Help | | | | | | | | | |
| <div style="display: flex; justify-content: space-between; align-items: center;"> <div> Serial No. <input type="text" value="A1235"/> Manuf. Serial # <input type="text" value="COMMERICAL UNIT"/> Part No. <input type="text" value="TR-HP3"/> </div> <div> Status Sold Installed <input type="text" value="03/25/2005"/> Location <input type="text" value="CA0001"/> </div> <div> TRANE 3 TON HEAT PUMP SYSTEM </div> </div> | | | | | | | | | |
| Unit Cost <input type="text" value="1000.0000"/> | | Cust ID <input type="text" value="DAL001"/> | | System ID <input type="text" value="000004"/> | | .00/YR | | | |
| Unit Price <input type="text" value="2000.0000"/> | | Site No <input type="text" value="MAIN"/> | | Maint Charge <input type="text" value=""/> | | .0000 /YR | | | |
| Bought From <input type="text" value="TRAN50"/> TRANE INC. | | | | | P.O. Number <input type="text" value="00000043"/> | | | | |
| Address 1 109 W. 55TH STREET | | | | | P.O. Date <input type="text" value="/ /"/> | | | | |
| Address 2 | | | | | Date Received <input type="text" value="/ /"/> | | | | |
| Address 3 | | | | | Invoice No. <input type="text" value="102303"/> | | | | |
| City DAVENPORT St IA ZIP 52806 | | | | | Invoice Date <input type="text" value="/ /"/> | | | | |
| Phone Number <input type="text" value="() -"/> | | | | | | | | | |
| Sold To <input type="text" value="DAL001"/> DALLAS-FT WORTH DOME | | | | | Customer P.O. # <input type="text" value="00000001"/> | | | | |
| Address 1 1025 37TH AVE SE | | | | | Order Date <input type="text" value="/ /"/> | | | | |
| Address 2 | | | | | Date Shipped <input type="text" value="/ /"/> | | | | |
| Address 3 | | | | | Invoice No. <input type="text" value="02010001"/> | | | | |
| City DAL001 St TX ZIP 77777 | | | | | Invoice Date <input type="text" value="/ /"/> | | | | |
| Phone Number (111)555-2389 | | | | | | | | | |
| <div style="display: flex; justify-content: space-between;"> Edit Next Previous Equip Id User Fields pm Items Comments </div> | | | | | | | | | |
| Company H | | 12/11/2007 | | Terminal T000 | | OVR | | | |

Equipment Comments

Serial No. Comments

Commands Edit Modes Other Scroll Commands Help

OK Abandon

Air handler installed in attic,
compressor side yard.

Use "*" For Internal Comments

Line (01 of 02)

Enter=Edit Append Copy From Print

Company H 02/18/2005 Terminal T000 OVR

Equipment PM items are automatically added to the PM work order

Equipment Master - SAMPLE DATA

Commands Edit Modes Other Help

Serial No. A1234 Status Sold
 Installed 03/25/2005
 Manuf. Serial # COMMERCIAL UNIT Location CA0001
 Part No. TR-HP3 **TRANE 3 TON HEAT PUMP SYSTEM**
 Unit Cost 1000.0000 Cust ID ACE001 System ID 000002 400.00/YR

Equipment Master - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

| Whse | Item | Description | Units | Needed Quantity | Add to PM w/O? |
|--------|----------|--------------------|-------|-----------------|----------------|
| CA0001 | FL-20201 | AIR FILTER 20X20X1 | EA | 2.00 | YES |
| | | | | | |
| | | | | | |
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Enter=Edit Append

Company H 12/11/2007 Terminal T000 OVR

Equipment Master – user defined fields

User-Defined Fields

Commands Edit Modes Other Help

OK

Abandon

Serial No.

A1235

Unit Size

Oil Filter

Nozzle Size

Brand

Model No.

Date Installed

Compressor Exp

Heat Exch Exp

Unit Type

//

//

//

Company H

12/11/2007

Terminal T000

OVR

Contract Master File

| Contract Header | | Commands Edit Modes Other Help | |
|---|-------------------------------------|--------------------------------|-------------------------------------|
| <div> </div> <div>OK Abandon</div> | | | |
| System ID | 000002 | Default Contract | <input checked="" type="checkbox"/> |
| Contract Type | PM PREVENTIVE MAINTENANCE | | |
| Cust ID | ACE001 ACE BUILDERS | | |
| Bill To | TRAN50 TRANE - CORPORATE | | |
| Status | Active | | |
| Addl Desc | Spring & Fall maintenance | | |
| Last Bill Date | 01/01/2005 | Start Date | 01/01/2004 |
| Auto Renew? | <input checked="" type="checkbox"/> | End Date | 12/31/2008 |
| Amount Billed | 400.00 | Start Count | .0000 |
| Unearned Amt | .00 | End Count | .0000 |
| Bill Frequency | Annual | Freq. Discount | .00 % /YR |
| Eq. Charge | Annual | Mult. Discount | .00 % /YR |
| Labor Amt | .00 /YR | Perform PM Every | 3.00 Months |
| EQ Labor Amt | .00 /YR | Next PM Due | 08/01/2007 |
| Equip Maint. | 400.00 /YR | | |
| <div>Company H 12/11/2007 Terminal T000 OVR</div> | | | |

Equipment Assigned to a contract

Contract Detail
_ _ X

Commands Edit Modes Other Scroll Commands Help

Cust ID ACE001 ACE BUILDERS
System ID 000002 PREVENTIVE MAINTENANCE

| Part No. Serial No. | Description | Installed | Site | Maint Charge |
|------------------------|------------------------------|-----------|--------|--------------|
| TR-HP3 | TRANE 3 TON HEAT PUMP SYSTEM | | | 400.00 /YR |
| A1234 | | 03/25/05 | MAIN | |
| | | | | |
| ----- | | | | |
| TOTAL FOR SITE | | | MAIN | 400.00 /YR |
| | | | | |
| ----- | | | | |
| TOTAL FOR SITE | | | TOTALS | 400.00 /YR |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Enter=edit Append Goto Equipment ID

Company H 12/11/2007 Terminal T000 OVR

Open Work Order Balances – review and flag for billing

Current Workorder Balances - SAMPLE DATA

Commands Edit Modes Other Scroll Commands Help

Tech CustID Detail? ☐ Include Projects? ☐

| | In Progress | Complete | Ready |
|--|-------------|----------|---------|
| AC MASTER TECHNICIAN | 585.00 | .00 | 877.50 |
| 00000039 ACE001 Customer called, no A/C. | 455.00 | .00 | .00 |
| 00000053 ACE001 AIR GUN JAMBS | .00 | .00 | 65.00 |
| 00000054 GRE001 Service HVAC unit, system bl | 130.00 | .00 | .00 |
| 00000059 ACE001 HOIST BRAKE ADJUSTMENT | .00 | .00 | 162.50 |
| 00000068 ACE001 NO HEAT, BLOWS COLD AIR | .00 | .00 | 650.00 |
| AC TECHICIAL | 275.00 | .00 | 220.00 |
| 00000002 A49090 CHECK FREON LEVEL TO CHILLER | .00 | .00 | 220.00 |
| 00000056 A100 NO A/C, BLOWS HOT AIR | 275.00 | .00 | .00 |
| PARTS | 2134.95 | 500.00 | 1387.51 |
| 00000001 ACE001 TEST | .00 | .00 | 528.54 |
| 00000002 A49090 CHECK FREON LEVEL TO CHILLER | .00 | .00 | 300.00 |
| 00000032 ACE001 PREVENTIVE MAINTENANCE Syste | 5.98 | .00 | .00 |
| 00000039 ACE001 Customer called, no A/C. | 2000.00 | .00 | .00 |
| 00000053 ACE001 AIR GUN JAMBS | .00 | .00 | 50.00 |

Company H 12/11/2007 Terminal T000 OVR

Contract Profitability – Sample Report

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Horizontal Page 1 of 1

08/03/2005 4:37 PM

Builders Supply

Contract Profitability - SAMPLE DATA

Page 1

| Part No. | Description | Our Ser # | Cust ID | Maint. Revenue | Parts Cost | Labor Cost | Profit | No. of Calls |
|----------|------------------------------|-----------|---------|----------------|------------|------------|--------|--------------|
| TR-HP3 | TRANE 3 TON HEAT PUMP SYSTEM | A1234 | ACE001 | .00 | 7.00 | .00 | 7.00- | 0 |
| | Subtotal Part No. TR-HP3 | | | .00 | 7.00 | .00 | 7.00- | 0 |
| YORK-HP | YORK HEAT PUMP | 101 | GRE001 | 400.00 | 1.00 | 25.00 | 374.00 | 1 |
| | Subtotal Part No. YORK-HP | | | 400.00 | 1.00 | 25.00 | 374.00 | 1 |
| | Grand Total | | | 400.00 | 2.00 | 25.00 | 373.00 | 1 |

End of Report

NUM

Customer Equipment Listing – sample report

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Horizontal Page 3 of 4

08/03/2005 4:38 PM

Builders Supply
Customer Equipment Listing

Page 3

ACE001 ACE BUILDERS Phone: (505)555-1646
1588 SE 31ST STREET Fax: () -
Contact: BRIAN
PADUCAH, KY 28655-7865

| Item Code | Description | Our Ser# | Monthly Charge | Contract | Site | Installed |
|-----------|---|----------|----------------|----------|------|------------|
| TR-HP3 | TRANE 3 TON HEAT PUMP SYSTEM Air handler installed in attic, compressor on right side of building. | A1234 | 400.00 | 000002 | MAIN | 03/25/2005 |
| | Total | | 400.00 | | | |

NUM

End of Document